THE FOREMOST® CLAIMS TEAM
Here’s how the award-winning Foremost Claims Team1 delivers A Better Insurance Experience®

CLAIMS REPRESENTATIVE TRAINING
Claims Representatives go through extensive training where they learn the importance of soft skills and participate in learning cohorts.

EXCELLENT CUSTOMER SERVICE
Foremost employs over 2,400 trained Claims Professionals throughout the U.S.

CATASTROPHE RESPONSE TEAM
Catastrophe Response Team members remain proactive and prepared. When an urgent situation occurs, they’re ready to deploy the same day to better serve customers.

Our Claims Learning Labs are equipped with actual things we insures for hands-on Claims Representative training. These include mobile homes, boats and motorcycles.
With multiple generations of housing construction types, Claims Representatives learn to evaluate many different styles of homes.

Representatives from our Claims Team and Catastrophe Response Team are ready to assist customers 24/7 with compassionate care.

Our Mobile Claims Centers (MCCs) include four large response vehicles and four Customer Care trailers. Multiple Catastrophe Response Teams operate from these MCCs, where they support customers after natural disasters. Visit Foremost.com/Severe-Events to take a tour of one of our MCCs!

Our Claims app, virtual reality setups and in-person Learning Labs play an important role. Claims Representatives handle claims either virtually or by field inspection depending on the type of claim.

Between fires, tornadoes, freeze events and hurricanes in 2023, our Claims Teams have handled over 60,000 catastrophe claims.

The team members support those affected by natural disasters by:
• Filing Claims
• Answering Insurance Questions
• Providing Free Access to Internet Services and Communication Methods

Learn more at Foremost.com

A Better Insurance Experience®
Data from 2023. 1https://bit.ly/3a7JZ53. Not all products, coverages or discounts are available in all areas. 9020661 11/23